

**MURERASE
CARE AND CLEANING INSTRUCTION
FOR
DRY ERASE MARKERBOARDS**

1/1/08

Normal Care

- Murerase whiteboards may be washed as often as required.
- Use clean water or any cleaner specifically sold to be used on dry erase surfaces (ie. Expo®, etc.)
Note: Board cleaner may damage lacquer finish on wood framed boards.
- **Do not use abrasive cleaners** on the markerboard surface as they will scratch the surface and the dry erase quality will be reduced or ruined entirely.
- **Do not use cleaners that contain disinfectants.** Some disinfectants will remove the dry erase finish. Alcohol can be used as a disinfectant without damaging the board.
- Permanent markers (ie. Sharpies) will stain the surface of Murerase. Remove permanent ink with a dry erase cleaner or a solvent such as mineral spirits. Small amounts of permanent marker may be removed by blacking out the permanent ink with regular dry erase markers and erasing quickly. Low-odor markers tend to erase with more difficulty and may require more frequent cleaning.
- Dry erase that has been left on the board for more than 12 hours may need to be wet cleaned as described above.
- Erasers saturated with dry erase ink will cease to be effective. Replace them when this occurs.

Stubborn Stains

- Permanent markers, marker residue, lipstick, fingernail polish, etc. can be removed from the Murerase markerboards with isopropyl alcohol or mineral spirits without damaging the surface. Clean, rinse well with water and allow to dry completely.
- **DO NOT** use sharp instruments to remove adhesives or other foreign materials. Use the solvent recommended by the manufacturer of the foreign materials and clean the surface completely immediately after use with water to rinse the surface..

Initial Care

- The dry erase surface will probably be protected with a plastic film. (Except for printed boards) Carefully cut the plastic with a sharp blade running it tight against the frame. Pick off a corner of the film and pull it off the surface.
- Store boards only in controlled climate areas prior to installation
- Do not lean boards against walls for storage as they will bow out of flat.

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